

Translation and Interpreter Services



Persons who need help from an interpreter or who need to have informational materials translated into their own language can get help free of charge.

For more information call
1-800-684-3555

or visit nsbhaso.org/interpreter-services

Services are available to everyone
in Island, San Juan, Skagit, Snohomish,
and Whatcom Counties

Everyone receiving Crisis Services and non-Medicaid Behavioral Health Services funded by the North Sound Behavioral Health Administrative Services Organization (North Sound BH-ASO) have a right to and will have equal access to interpreter services free of charge in their preferred language other than English. Interpreter services includes providing interpreters for persons who are deaf or hearing impaired, including American Sign Language (ASL).

The North Sound BH-ASO will provide in-person and telephone interpretation. For persons who are deaf or hearing impaired, telephone translation through the State Relay System is available. All Behavioral Health Agencies (BHAs) are required to provide in-person interpreting services including interpreting services for those who are deaf or hearing impaired.

The North Sound BH-ASO will provide written materials translated to Spanish and other language translations as needed and requested in the person's preferred language. All BHAs are required to provide translation of written materials.

Translation of written materials in other forms include:

- Audio format.
- Oral interpretation by reading the material to the person.
- Providing the material in another format acceptable to the person.
- Providing materials in English if preferred by the person.



301 Valley Mall Way, Ste 110,
Mt. Vernon, WA 98273

Customer Service: **800.684.3555**
Business Line: **360.416.7013**

www.nsbhaso.org

Washington State
Health Care Authority

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to improve their health and well-being.*

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